

SOUTH YORKSHIRE FIRE & RESCUE AUTHORITY

Meeting	FIRE & RESCUE AUTHORITY
Meeting Date	21 FEBRUARY 2022
Report of	CHIEF FIRE OFFICER & CHIEF EXECUTIVE
Report Sponsor(s)	DEPUTY CHIEF FIRE OFFICER / DIRECTOR OF SERVICE DELIVERY
Subject	SERVICE IMPROVEMENT BOARD UPDATE

EXECUTIVE SUMMARY

This report provides an update on progress against the actions on the Service Improvement Plan. The Service Improvement Plan includes actions relating to South Yorkshire Fire and Rescue Service (SYFRs), Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) Inspection Report, Grenfell Tower Inquiry, State of Fire and Rescue Reports and published Fire Standards. The plan also captures improvements generated through local and national learning from emergency incidents and this includes learning through the pandemic.

The plan is monitored by the Service Improvement Board who seek to ensure objectives on the Service Improvement Plan are being progressed and delivered in good time. The Board also have a delegated budget to support the delivery of Service Improvement Plan objectives and will consider resource requests to support the delivery of key service improvements.

RECOMMENDATION

Members are recommended to:-

- a) Note the contents of the report and provide further scrutiny and support to enable continual service improvement.

CONTENTS

Main Report

Appendix A - Areas for Improvement (AFI) from the HMICFRS inspection report for SYFR – Action updates as of January 2022.

Appendix B - Grenfell Tower Inquiry – High Priority Action updates as of January 2022.

Appendix C - State of Fire and Rescue Report – High Priority Action updates as of January 2022.

Appendix D - Professional Standards areas for Improvement – Action updates as of January 2022.

BACKGROUND

1. The Service Improvement Board is an internal meeting that monitors progress of objectives that sit on the SYFR Service Improvement Plan. These objectives are generated from various local, regional and national events and reports that have influence in the activities at SYFR. The Service Improvement Board has committed to provide quarterly updates to the South Yorkshire Fire and Rescue Authority (SYFRA).
2. SYFR have changed the frequency of Service Improvement Board meetings from quarterly to monthly from December 2021 to assist the drive of continuous and sustainable improvement across the service.

SERVICE IMPROVEMENT PLAN UPDATES

3. Please note, that as per Fire and Rescue Authority, (FRA) request, the percentage of completion for each action can now be recorded on the Service Improvement Plan. This required some system developments and recently this feature went live so a percentage completion rate can be added to each objective on the Service Improvement Plan. Objective owners have been tasked to complete this new section and so the percentage of completion feature will be captured in the next service improvement update.

HMICFRS Inspection report for SYFR

4. HMICFRS inspection report for SYFR identified 17 Areas for Improvement (AFIs). All of these areas for improvement have been determined to be high priority. Of these priority actions, 11 are completed, 1 is on schedule and 5 are behind schedule.
5. We are aware that HMICFRS will expect to see progress against these areas for improvement during the second round of full inspection. Further information for all 17 AFIs can be found in Appendix A.

Grenfell Tower Inquiry

6. Following analysis of the Grenfell Tower Inquiry (GTI) Phase 1 Report Overview 7 actions were determined to be of high priority. Of these, 3 are completed, 2 are on schedule and 2 are behind schedule.
7. A number of these areas for improvement are reliant on the recommended changes in legislation that to date have not occurred. Although some of these areas are not aimed at FRSs specifically, SYFR continue to work with responsible persons and encourage improvements based on the recommendations from the GTI report. However, in many areas the lack of legislation to enable enforcement is proving to be a significant barrier to achievement.
8. The recently formed Grenfell Actions Implementation Team (GAIT) is now in place and responsible for addressing the identified learning from the Grenfell Tower Inquiry Phase 1 Report. Although GAIT will work towards delivering the improvements and deliver presentations on the progress of this work directly to the FRA, an overview of progress will continue to be reported within the Service Improvement Board Update.

9. The decision has been made to include the remaining 23 recommendations from the GTI Phase 1 Report. Until now, most recommendations from the GTI report that have been placed on the Service Improvement Plan are for the attention of FRSs. Although these additional recommendations are not aimed at FRSs, it is thought that SYFR may be able to influence this work by working with the managers and responsible persons of high-rise buildings.
10. We are aware that HMICFRS will want to see progress against all fire service related actions during the second round of inspections. Further information regarding the high priority actions can be found in Appendix B.

State of Fire and Rescue Reports

11. Following analysis of the State of Fire and Rescue Reports, 3 actions have been determined to be of high priority. Of these, 2 are completed and 1 is behind schedule.
12. Further information regarding the high priority actions can be found in Appendix C.

Professional Fire Standards

13. All 8 published fire standards have been placed on the Service Improvement Plan. All standards have been determined to be of high priority. Of these, 7 are on schedule and 1 has been completed.
14. Further information regarding the Professional Fire Standard actions can be found in Appendix D.

FIRE AND RESCUE SERVICES HMICFRS INSPECTION UPDATES

15. HMICFRS round two, tranche three inspections will commence spring 2022.
16. HMICFRS have confirmed the date of SYFR's fieldwork inspection as 11 April 2022. The inspection will take place over a 7 week period, followed by a final debrief. However, inspection activity will cease between weeks 2 and 3 due to HMICFRS Tranche 2 moderation work. Therefore, the inspection process will run between 11 April to 10 June 2022, with a debrief due to take place on Monday 13 June 2022. This will be confirmed once the inspection timetable has been provided by HMICFRS.
17. A flexible inspection approach has been designed to ensure that activities can be carried out in person or remotely as appropriate.
18. SYFR have recently received a document request and a self-assessment template to complete by 7 February 2022.
19. HMICFRS Service Liaison Lead (Andy Groom) visits are planned for February 2022. This is planned to involve visits to Headquarters, Lifewise Centre, Training and Development Centre and a number of fire stations, including Barnsley fire station.

FIRE STANDARDS

20. The remaining Fire Standards that are in production include:
- Well-Led Organisation
 - Data Requirements and Management
21. The next phase of Fire Standards development will include:
- Safeguarding
 - Fire Investigation
 - Developing Leaders
 - Emergency Planning and Resilience
 - Workforce Management
22. All future standards will be placed on the Service Improvement Plan.

CONTRIBUTION TO OUR ASPIRATIONS

- Be a great place to work-** we will create the right culture, values and behaviours to make this a brilliant place to work that is inclusive for all
- Put people first-** we will spend money carefully, use our resources wisely and collaborate with others to provide the best deal to the communities we serve
- Strive to be the best in everything we do-** we will work with others, make the most of technology and develop leaders to become the very best at what we can be

OPPORTUNITIES FOR COLLABORATION

- Yes
- No

If you have ticked 'Yes' please provide brief details in the box below and include the third party/parties it would involve:

SYFR will work closely with fire and rescue services and other organisations to continuously benchmark against the recommendations and inspection criteria.

CORPORATE RISK ASSESSMENT AND BUSINESS CONTINUITY IMPLICATIONS

29. SYFR need to ensure they have the capacity and capability to implement any recommendations in the SYFR inspection report and continuously improve. There also needs to be the capacity to ensure all the inspection work is completed.

EQUALITY ANALYSIS COMPLETED

- Yes

If you have ticked 'Yes' please complete the below comment boxes providing details as follows:

Summary of any Adverse Impacts Identified:	Key Mitigating Actions Proposed and Agreed:

- No
- N/A

If you have ticked 'No' or 'N/A' please complete the comments box below providing details of why an EA is not required/is outstanding:

If required, an equality assessment has been / will be completed for the agreed recommendations.

HEALTH AND SAFETY RISK ASSESSMENT COMPLETED

- Yes
 No
 N/A

If you have ticked 'No' or 'N/A' please complete the comments box below providing details of why a Health and Safety Risk Assessment is not required/is outstanding:

If required, a health and safety risk assessment has been/ will be completed for the agreed recommendations.

SCHEME OF DELEGATION

30. Under the South Yorkshire Fire and Rescue Authority [Scheme of Delegation](#) a decision *is required / *has been approved at Service level.

Delegated Power Yes
 No

If yes, please complete the comments box indicating under which delegated power.

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IMPLICATIONS

31. Consider whether this report has any of the following implications and if so, address them below:., Diversity, Financial, Asset Management, Environmental and Sustainability, Fleet, Communications, ICT, Health and Safety, Data Protection, Collaboration, Legal and Industrial Relations implications have been considered in compiling this report.

List of background documents		
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